



RCMOS

Revenue Cycle Management Operating System

RCMOS is Meridian HSN's proprietary technology enabling facilities to increase underpaid claims recovery while maintaining total control of the process.

Our easy to use software expands billing and recovery capabilities, lowers overall billing costs while increasing underpaid recoveries.

Our software package utilizes a per claim cost structure and includes a 90-day pilot and audit option to demonstrate its immediate return and benefits.



Meridian Health Services Network

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RCMOS Underpaid Claims Recovery Software ...

Complete support, training and more:

- We load all contract methodologies into the RCMOS Platform.
- We provide Customer training of the RCMOS Collections/ Appeals module.
- We Assist Customer in establishing Collections/Appeals protocols for Denials/Underpayments/etc.
- We customize Reports and task lists for customer to assign workloads.
- We maintain RCMOS with all fee schedules, fee updates etc. required for the submitted claims
- Great contract modeler and secondary audit support

Software Functions & Reporting

• Contractual Payments

- ⇒ Verify payment accuracy according to commercial agreements and access to all fee schedules and electronic copies of contracts
- ⇒ Side by side 835s vs 837s (priced in accordance with contract terms) and 835 for audit and analysis
 - ◇ Each line item of each claim includes detailed descriptions and formulas pertaining to pricing calculations relative to contract terms and fee schedules, as well as other analytical features. CPT and Remark Code descriptions are also provided in each claim line.
- ⇒ Create worklists based on underpayments and denial categories
- ⇒ Track employee usage
- ⇒ User interface to customize policies and procedures related to processing appeals and claim underpayment contestations.

• Claims Processing Time/Accounts Receivable

- ⇒ Timely Filing /aka Days to Bill Report (service date vs submission date)
- ⇒ Days to Pay Report (835 payment date vs 837 submission date)
- ⇒ Accounts Receivable Aging Report (837 priced amount vs 835 received amount)

• Denials

- ⇒ Summary of Denial Codes by Payor/Product
- ⇒ User interface to build and record policies and procedures by denial code
- ⇒ Collections Tools
 - ◇ Log Phone Calls / Notes
 - ◇ Appeal Letters
 - ◇ Automate Appeal Forms
 - ◇ Track Appeals